



## PRIVACY POLICY

### Our contact details:

**Name:** Christchurch Bay Coastal Escapes  
**Address:** 112-114 Stanpit, Christchurch, Dorset, BH23 3ND  
**Phone Number:** 07742 727587  
**E-mail:** admin@christchurchbaycoastalescapes.com

### The type of personal information we collect.

We currently collect and process the following information for the purposes of individual customer care, to give you access to special information, or for general communication with you about our business. We do not collect personal data from you except when you specifically provide it.

- Personal identifiers – customer name, customer address, customer email, postal address, telephone numbers (land line or mobile).

### How we get the personal information and why we have it.

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- For the purpose of enquires and bookings for short term holiday lets etc.

We also receive personal information indirectly, from the following sources in the following scenarios:

- Third-Party Short-Term Rental Marketing platforms

We use the information that you have given us to send you information on business offers in relation to short term holiday lets only.

Christchurch Bay Coastal Escapes does not sell your personal data to third parties.

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information are:

- (a) Your consent. You can remove your consent at any time. You can do this by contacting admin@christchurchbaycoastalescapes.com

### How we store your personal information.

Your information is securely stored.

Christchurch Bay Coastal Escapes takes great care to ensure the security of personal data. Your data is conscientiously protected from loss, destruction, distortion/falsification, manipulation and unauthorised access or unauthorised disclosure.

### Links to other Websites.

This Statement on privacy protection applies for the [www.christchurchbaycoastalescapes.com](http://www.christchurchbaycoastalescapes.com) website hosted by Wix.com.

These web pages may contain links to other providers within the outside the Christchurch Bay Coastal Escapes website, to which this privacy protection statement does not extend. When you leave the Christchurch Bay Coastal Escapes website, please be aware of and read the privacy statements of each web site that collects personally identifiable information.

### Online Payments & Transactions.

All online payments made on this website are handled by Supercontrol, via Holiday Rent Payment. For full legal documentation for their service usage and privacy policy please visit their website. Please note that Christchurch Bay Coastal Escapes do not store any financial information i.e., credit card details, once your payment has been processed, these details are destroyed.

### Social Media Platforms.

This website may use social sharing button which help share web content directly from web pages to the social media platform in question. Users are advised before using such social media sharing buttons that they do so at their own discretion and note that the social media

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platform may track and save your request to share a web page respectively through your social media platform account. Shortened Links in social media. This website and its owners through their social media platform accounts may share web links to relevant web pages. By default, some social media platforms accounts may share web links to relevant web pages.

### **Your data protection rights.**

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at [admin@christchurchbaycoastalescapes.com](mailto:admin@christchurchbaycoastalescapes.com) if you wish to make a request.

### **How to complain.**

If you have any concerns about our use of your personal information, you can make a complaint to us at [admin@christchurchbaycoastalescapes.com](mailto:admin@christchurchbaycoastalescapes.com)

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>